



SMARTLINK

SERVICE INTRODUCTION

Customs Filing Service

CyberLogitec





Professional Customs Declaration

“Confident Global Customs Self-Filing Service”

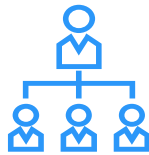
Global Customs Security Filing without potential fines for each infraction.

In a cloud-based single platform, we help improve the efficiency of the customs responsibilities covering global customs filing such as Automated Manifest System (AMS), Importer Security Filing (ISF), EU ENS, Japan AFR, and Canada eManifest.



Reliable Self-Filing

We comply with local rules and customs procedures in multiple countries, with a deep understanding of customs requirements.



Professional Services

Our customs rule experts take care of the customs process, so you don't face the potential fines for each infraction.



Easy-to-use

We help increase filing productivity with Userfriendly UI and Template functions.








Document Automation

Our data extraction system fills in the selffiling form according to your unstructured PDF data.



Service Coverage

Tapped into at least 20 years of global customs services, and we're equipped with the skill set and ability to handle advanced filing services for most of the global customs authorities as follows:

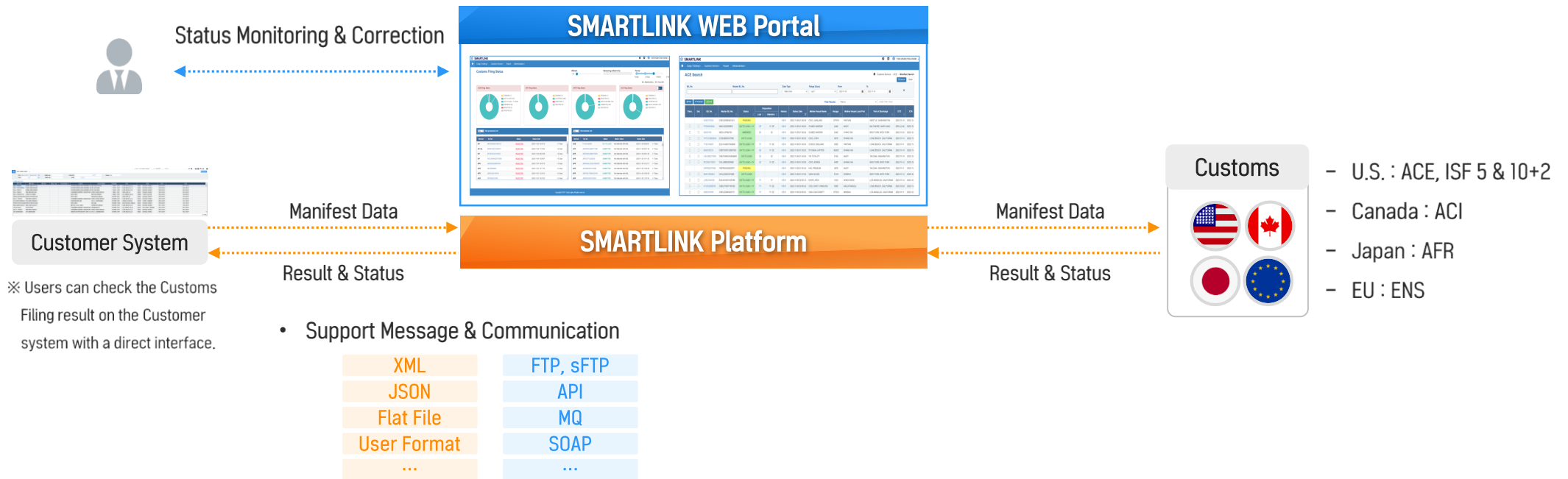
| Country | Customs Rule | Filer |
|---|---|--|
|  U.S.A | ACE (Automated Commercial Environment) | Ocean Carrier / Freight Forwarder |
|  Canada | ISF (Import Security Filing) | Ocean Carrier / Importer (Freight Forwarder) |
|  Japan | ACI (Advance Commercial Information) | Ocean Carrier / Freight Forwarder |
|  Europe | AFR (Advance Filing Rules) | Ocean Carrier / Freight Forwarder |
|  Korea | KAMS (Korea Air Manifest System) | Freight Forwarder |



How to proceed Customs filling

- Filing

- SmartLink is directly connected to the US Customs and has ACE Ocean Manifest (AMS) / ISF filing qualifications. Customers can either input data directly on the SmartLink WEB Portal for filing or integrate with their systems using the XML and JSON messages defined by SmartLink.



※ Users can check the Customs Filing result on the Customer system with a direct interface.

Check Point

| | |
|------------------------|--|
| Visibility | Provide the transmission history and status requiring attention |
| Stability | Stable system operated for more than 15 years. Care of the filing status with notification system. |
| Professionality | Customs rule experts Service Desk support 24/7, CyberLogitec Dedicated USCBP representative |



How to proceed Customs filling

- Filing

- The administrator of customer headquarter can directly create accounts and grant permission for both the Branch office and customers in SmartLink Web Portal. The headquarters can monitor/manage the customs filing status of each branch and customer. The branch office can monitor their filing status and the customer's filing status.

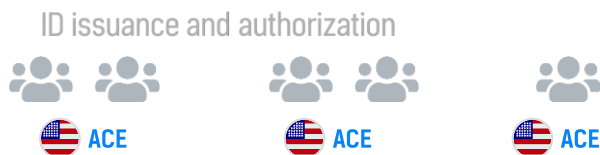
Customer HQ's Administrator



Customer Branch Office's Administrator

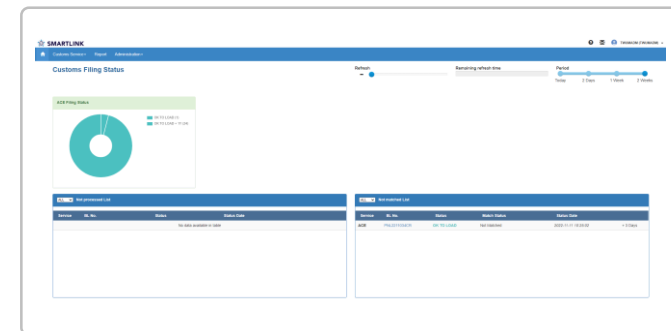
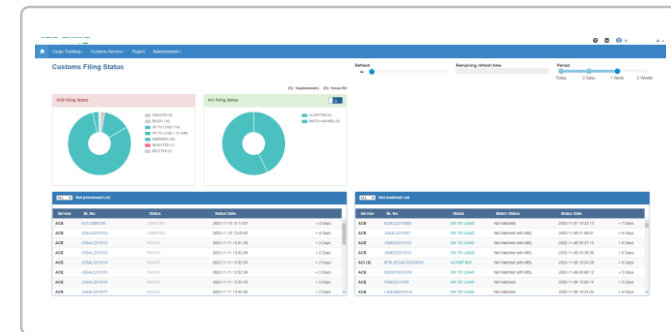
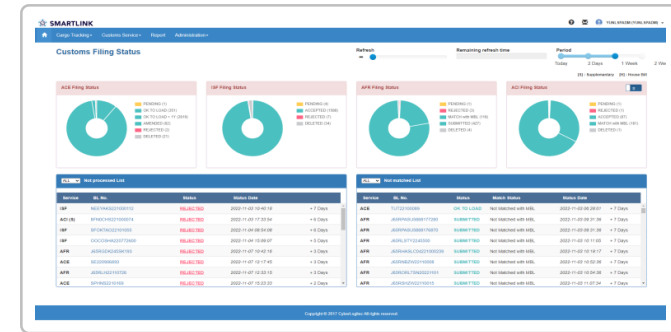


Customer's User



ID issuance and authorization by customs

ID issuance and authorization





How to proceed Customs filling

- Monitoring

- SmartLink provides a dashboard service where users can check the filing status to help users detect abnormalities in the filing process and send a notification email for abnormal conditions. With a deep understanding of customs requirements, our customs rule experts take on the responsibility of handling the customs filing process for rejected or exceptional cases.

Dashboard

Customs Filing Status

Refresh

Remaining refresh time: 2 Days, 1 Week, 2 Mo

ACE Filing Status

ISF Filing Status

AFR Filing Status

AEO Filing Status

Not-pending List

| Service | BL No. | Status | Submit Date | Days |
|---------|-----------------|----------|---------------------|---------|
| IMP | NEC74002100010 | REJECTED | 2022-11-07 10:45:16 | -7 Days |
| ACT-IR | SPH04021000019 | REJECTED | 2022-11-07 17:37:04 | -4 Days |
| IMP | SPH03002100009 | REJECTED | 2022-11-04 08:56:36 | -6 Days |
| IMP | 000000000000000 | REJECTED | 2022-11-04 15:08:07 | -5 Days |
| AFR | JDSH04000000000 | REJECTED | 2022-11-07 10:45:16 | -3 Days |
| ACE | RE00000000000 | REJECTED | 2022-11-07 17:37:04 | -3 Days |
| AFR | JDSH04000000000 | REJECTED | 2022-11-07 10:45:16 | -3 Days |
| ACE | IMP00000000000 | REJECTED | 2022-11-07 10:45:16 | -2 Days |

Not-enabled List

| Service | BL No. | Status | Submit Date | Days |
|---------|-----------------|------------|------------------------|-----------------------------|
| ACE | TU221000000 | ON TO LOAD | Not Submitted with IBL | 2022-11-02 08:20:21 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 08:20:21 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 08:20:21 -7 Days |
| IMP | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 08:20:21 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:11:05 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:16:17 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:30:38 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:30:38 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:30:38 -7 Days |
| AFR | JDSH04000000000 | SUBMITTED | Not Submitted with IBL | 2022-11-02 10:30:38 -7 Days |

ACE Search

| BL No. | BL No. | Batch BL No. | Status | Submitted | Ready | Block Date | Actual Filing Date | Origin | Model/Transit List File | Port of Discharge | ETD | ETA |
|--------|----------|--------------|------------|---------------------|---------------------|---------------------|---------------------|--------|-------------------------|-------------------|-----|-----|
| 0 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 1 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 2 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 3 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 4 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 5 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 6 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 7 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 8 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 9 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 10 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 11 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 12 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 13 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 14 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 15 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |

ACE Filing Status

History

| Transmission Date | Customs Date (EST) | BL No. | QTY | DP | SCAC | Sender | Batch No. | Remarks |
|---------------------|---------------------|------------|------|----|------|--------|-----------|--------------------------------------|
| 2022-11-07 16:20:49 | 2022-11-07 03:26:26 | TY22110007 | | | | SYSTEM | 60297 | [OK] Accepted |
| 2022-11-07 11:54:02 | 2022-11-06 22:51:00 | TY22110007 | 1172 | 55 | TXSL | SYSTEM | 64016 | [S] CARR AMEND ADD CNTRM ETU170402 |
| 2022-11-07 11:54:02 | 2022-11-06 22:51:00 | TY22110007 | 1172 | 54 | TXSL | SYSTEM | 64014 | [S] CARR BILL DELETE CNTRM ETU170406 |
| 2022-11-07 11:54:02 | 2022-11-06 22:51:00 | TY22110007 | 1172 | 54 | TXSL | SYSTEM | 64013 | [OK] Accepted |
| 2022-11-07 11:48:40 | | TY22110007 | | | | SYSTEM | | Amend BL Request |
| 2022-11-07 11:43:05 | 2022-11-06 22:40:00 | TY22110007 | 1172 | 22 | TXSL | SYSTEM | 63765 | [Z] CNTRM ETU1704672 |
| 2022-11-07 11:43:05 | 2022-11-06 22:40:00 | TY22110007 | 1172 | 12 | TXSL | SYSTEM | 63764 | [Y] MPOC - INVOIC BL MATCH CNTRM ETU |
| 2022-11-07 11:43:05 | 2022-11-06 22:40:00 | TY22110007 | | | | SYSTEM | 63763 | [OK] Accepted |
| 2022-11-07 11:38:31 | | TY22110007 | | | | SYSTEM | | Add BL Request |

ACE Transmission History

ISF Search

| BL No. | BL No. | Batch BL No. | Status | Submitted | Ready | Block Date | Actual Filing Date | Origin | Model/Transit List File | Port of Discharge | ETD | ETA |
|--------|----------|--------------|------------|---------------------|---------------------|---------------------|---------------------|--------|-------------------------|-------------------|-----|-----|
| 0 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 1 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 2 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 3 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 4 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 5 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 6 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 7 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 8 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 9 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 10 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 11 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 12 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 13 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 14 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |
| 15 | 00000000 | 00000000000 | ON TO LOAD | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 2022-11-02 08:20:21 | 0000 | | | | |

ISF Filing Status

Import Security Filing History

| Transmission Date | Customs Date (EST) | Customer ID | Type | Batch No. | Remarks |
|-------------------|--------------------|-------------|-------|---|---------|
| 2022-12-21 08:54 | 2022-12-20 19:51 | RSP | 86772 | [87] BL# ECMCSLHE2212026 DUPLICATE ISF BY ANOTHER FILER | |
| 2022-12-16 09:59 | 2022-12-15 20:57 | RSP | 61304 | [51] BL# ECMCSLHE2212026 DUPLICATE ISF ON FILE | |
| 2022-12-16 09:59 | 2022-12-15 20:57 | RSP | 61303 | Accepted | |
| 2022-12-16 09:59 | | SYSTEM | ISF | ADD ISF REQUEST | |
| 2022-12-16 09:20 | 2022-12-15 20:17 | RSP | 61880 | Rejected | |
| 2022-12-16 09:17 | | SYSTEM | ISF | ADD ISF REQUEST | |
| 2022-12-14 20:59 | 2022-12-14 07:56 | RSP | 52792 | Rejected | |
| 2022-12-14 20:58 | | SYSTEM | ISF | ADD ISF REQUEST | |

ISF Transmission History