SmartLink Logistics Network Service



customs filing automation, monitoring and error detection functions. The customs filing services provided by SmartLink include U.S.ACE (Automated Commercial Environment), ISF (Import Security Filing), Europe ICS (Import Control System), Japan AFR (Advance Filing Rules), Canada ACI eManifest (Advance Commercial Information), Korea AMS (Advance Manifest System) and China CCAM (China Customs Advance Manifest).

The effective countermeasures for logistics compliance newly added to the fluctuant logistics business have emerged as an enterprise competitive component. By responding to customers' requirements in advance, SmartLink provides values for customer's risk resolution, productivity improvement and compliance with regulations.

- Global customs network interface support
- Supports logistics visibility portal
- Provides user-friendly features, such as monitoring and error detection









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SmartLink

Stable customs filing

Competitive service cost

» Benefits

Reduce customs filing errors Reduce new customs regulation response time and implementation/ maintenance cost Improve communication between logistics partners



Starting from customs filing service, SmartLink will provide a global network platform through logistics visibility portal implementation.



SmartLink provides a wide range of customs interfaces and interface methods.



One-stop service for global customs filing

SmartLink provides a one-stop service for global customs filing to solve problems and difficulties relating to obtaining customs certifications in each country as well as electronic document integration and customs communities.



Verified stability and reliance

In case of system error or a fault in customs clearance information, it does not only result in an enormous penalty, but also may lead to a serious problem in providing confident customer service. SmartLink provides zero error-rate stable service based on the global customs clearance service implementation/ maintenance experience accumulated over Fifteen years.

Minimize filing cost through Cloud service

Using web-based Cloud service without a system implementation dedicated to customs filing, SmartLink minimizes cost and time to implement In addition it requires no human presence on-site, therefore saving additional maintenance cost.

Provide single point of contact

Multinational customs filing operations can be handled only with SmartLink. Using a single point of contact for a number of logistics partners, SmartLink saves time in obtaining information and also increases data consistency.

Provide customs interface and error detection functions

SmartLink provides tailored service by enabling various interface methods and customs file formats. In addition, SmartLink enables advanced error prevention and immediate handling of errors by providing statistics on the frequently occurring errors and filing error detection function.

24-7 Global support

With a global network covering the U.S., Europe and China, 24-hour customer support is available. In addition, faults and errors are handled promptly with real-time monitoring system.

We complete your business



Customs filing data transmission

Customs filing data are received through manual input or file import. Then, the data are translated and transmitted to suit the multinational customs document standards. In addition, results for filing can be monitored.

- Customs filing data transmission to major countries, such as the U.S. and Europe
- Filing document registration / modification / cancellation / inquiry / transmission
- · Confirms customs interface and customs filing results
- Checks transmission history and document history

Error detection and countermeasure features

Filing errors are prevented with parity check function on input data prior to filing. When errors occur, immediate countermeasures are taken through an automatic alarm function.

- · Checks filing document validation and detect filing document errors in advance
- · Checks statistics of frequently occurring errors and guide error prevention
- · Email alert of filing error

Support various customs interfaces

SmartLink provides three types of interfaces, such as modification, transmission and file import following manual input and file transfer according to the status of customer system holding. User-defined file format is also applicable.

- · Supports interface methods according to customer type, such as manual input and file import
- Supports user-defined file format translation and transmission
- Supports a wide range of interface methods, such as MQ, FTP, sFTP, SMTP and AS2
- Supports web services and RMI interface API

User convenience features

SmartLink provides useful additional features, such as Cross browser compatible, Excel upload/ download and PDF generation.

- Supports Cross browser compatible and internationalization
- Provides dashboard to view processing status at a glance
- Provides filing Excel upload/ download function
- Provides filling PDF generation function
- · Self-registration of user-defined code

Multi interface method

Convenience error detection

» Check customs filing result

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» Register customs filing



» Dashboard



» e-Mail result alarm

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CyberLogitec is an IT solution provider specializing in the maritime logistics industry, thriving towards becoming the global IT role model with sophisticated level of technology and expertise gained through years of experience in the field.

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